

48. What reasons for not attending Edison training apply to agency employees? Please explain the "Other" reason agency employees did not attend training (before implementation):

Wave 1

None.

Wave 2

1. Employees outside of Nashville had a difficult time obtaining training, many classes were cancelled.

Wave 3

1. The training provided by Edison was not sufficient for employees to know how to use Edison to do their jobs. Training was therefore developed in-house.